

FOR IMMEDIATE RELEASE

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CONSUMER CONFIDENCE REPORT SHOWS EXCELLENT WATER QUALITY FROM PENNSYLVANIA AMERICAN WATER'S WYOMISSING SERVICE AREA

WILKES-BARRE, Pa. (APRIL 17, 2012) – Pennsylvania American Water announced today that results published in the company's 2011 Consumer Confidence Report indicated excellent water quality in its Wyomissing service area. The company will be mailing the report to customers in the area in May.

"We are pleased to report that the water supplied to our customers is of higher quality than required by state and federal drinking water standards," said Kathy L. Pape, president of Pennsylvania American Water. "Our team of water quality and plant operations professionals works hard everyday to ensure the highest quality product for our customers. These results are a testament to their dedication."

The annual report is a performance measure of the quality of water supplied by Pennsylvania American Water against the compliance standards established by the U.S. Environmental Protection Agency and Pennsylvania Department of Environmental Protection. The report describes drinking water sources, testing conducted on the water, substances detected, and the levels of those substances. Commonly asked questions and the answers concerning drinking water are also included.

Pennsylvania American Water's Consumer Confidence Report, which is updated and distributed annually, is being delivered in May to customers in the Wyomissing service area, which includes Sinking Spring, Wyomissing, West Lawn, and South Heidelberg, Lower Heidelberg, and Cumru townships. Most reports will arrive as an insert in customers' water bills; however, some will be mailed directly to customers' homes. Anyone who does not directly receive a water bill (e.g., renters) can request a report from the company's customer service center at 1-800-565-7292. The report will also be available online at www.pennsylvaniaamwater.com.

Pennsylvania American Water, a wholly owned subsidiary of American Water (NYSE: AWK), is the largest water utility in the state, providing high-quality and reliable water and/or wastewater services to approximately 2.2 million people. Founded in 1886, American Water is the largest publicly traded U.S. water and wastewater utility company. With headquarters in Voorhees, N.J., the company employs more than 7,000 dedicated professionals who provide drinking water, wastewater and other related services to an estimated 15 million people in more than 30 states, as well as parts of Canada. More information can be found by visiting www.amwater.com.

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