

# PRESS RELEASE



September 26, 2011

Karen Cotton

309-566-4126

karen.cotton@amwater.com

## Illinois American Water to Conduct Annual Water Main and Hydrant Flushing

Sterling, Ill. (September 26, 2011) – Illinois American Water will be flushing water mains and hydrants throughout the Sterling District. Flushing will continue for several weeks and is expected to be completed in November.

Illinois American Water conducts an annual flushing program of its water distribution system to help ensure continued high-quality water service. Flushing the water system entails sending a rapid flow of water through the water mains. As part of the flushing program, fire hydrants are checked and operated to help ensure fire protection in the community.

While the flushing program is underway, customers may experience a temporary drop in water pressure or draw some discolored water for a short period of time. If this occurs, customers should simply let the water run briefly and the situation should clear up on its own.

For additional information, customers can visit [www.illinoisamwater.com](http://www.illinoisamwater.com) or contact Illinois American Water's customer service center 24-hours a day, seven days a week at 1-800-422-2782.

### About Illinois American Water

Illinois American Water, a wholly owned subsidiary of American Water (NYSE: AWK), is the largest investor-owned water utility in the state, providing high-quality and reliable water and/or wastewater services to more than 1.2 million people. American Water also operates a customer service center in Alton and a quality control and research laboratory in Belleville.

Founded in 1886, American Water is the largest publicly traded U.S. water and wastewater utility company. With headquarters in Voorhees, N.J., the company employs more than 7,000 dedicated professionals who provide drinking water, wastewater and other related services to approximately 15 million people in more than 30 states, as well as parts of Canada. More information can be found by visiting [www.amwater.com](http://www.amwater.com).

In 2011, American Water is celebrating its 125<sup>th</sup> anniversary with a yearlong campaign to promote water efficiency and the importance of protecting water from source to tap. To learn more, visit [www.amwater125.com](http://www.amwater125.com).

###