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IOWA AMERICAN WATER DISTRIBUTES ITS ANNUAL WATER QUALITY REPORTS TO CUSTOMERS

Annual reports show high quality water service from Iowa American Water

Davenport, Iowa (June 1, 2012) -- Iowa American Water is committed to supplying water that meets or surpasses all state and federal water quality regulations. Recently the company completed distribution of its 2011 Consumer Confidence Report, an annual water quality report which was inserted into all customers' bills between March 1 and May 31, 2012. Copies of the report were also distributed to area apartment complexes and mobile home parks where some tenants may not directly pay for their water service and receive a bill.

"Our team of water quality and operations professionals works hard every day to ensure high quality water and exceptional, reliable service for our customers," said Randy Moore, president of Iowa American Water. "We are pleased to be the water service provider for Clinton and the Iowa Quad Cities and encourage our customers to learn more about their drinking water by reviewing this important report."

The annual report measures the quality of Iowa American Water's drinking water to the state and federal quality standards established by the U.S. Environmental Protection Agency and the Iowa Department of Natural Resources. The annual report details drinking water sources, testing conducted on the water, and substances detected in the water. Commonly asked questions and answers concerning drinking water are also included.

Customers who may have overlooked the report in their bill or who are not direct recipients of a water bill (e.g., renters) can request a copy by calling 1-866-641-2108. The reports are also available online at www.iowaamwater.com.

Iowa American Water, a wholly owned subsidiary of American Water (NYSE: AWK), is the largest investor-owned water utility in the state, providing high-quality and reliable water services to approximately 200,000 people. Founded in 1886, American Water is the largest publicly traded U.S. water and wastewater utility company. With headquarters in Voorhees, N.J., the company employs more than 7,000 dedicated professionals who provide drinking water, wastewater and other related services to approximately 15 million people in more than 30 states, as well as parts of Canada. More information can be found by visiting www.amwater.com.

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