PRESS RELEASE

PENNSYLVANIA AMERICAN WATER

FOR IMMEDIATE RELEASE

CONTACT: Terry Maenza
T: 610.670.7789 ext. 1009
M: 610.849.6484
terry.maenza@amwater.com

PENNSYLVANIA AMERICAN WATER EXPERTS ADDRESS KEY TOPICS AT ANNUAL STATEWIDE WATER INDUSTRY CONFERENCE

LANCASTER, Pa. (May 4, 2012) – Water industry professionals from Pennsylvania American Water led programs on a number of critical industry topics at the 64th Annual Conference of the Pennsylvania Section of the American Water Works Association. The annual conference, held May 2 – May 4 in Lancaster, brings together both investor-owned and municipal water system officials, managers, operators and suppliers from across the commonwealth.

Pennsylvania American Water's Water Quality and Environmental Compliance Manager for Northeast Pennsylvania John Yamona led a panel discussion titled, "Proactive Source Water Protection Strategies Used to Manage Marcellus Shale Activities."

The September 2011 flooding that deluged central Pennsylvania was the focus of a presentation by Pennsylvania American Water Production Manager Bob Schnitzler, Field Operations Manager Joe Woodward, Production Superintendant Gary Witmeyer and Production Supervisor George Cradic. The program, titled "Maintaining Water Service During Historic Flooding," examined the company's actions to avert service disruptions and boil water advisories despite extreme flooding at its G.C. Smith Water Treatment Plant in Hershey.

Pennsylvania American Water's Production Director Dan Hufton presented on a new sustainable residuals management method for waste produced at the Watres Treatment Plant in Wilkes-Barre. The company supports recycling of residuals produced at its water treatment facilities, with approximately 95 percent of the residuals beneficially used.

Norristown Production Supervisor Stan Szczepanek and Water Quality Supervisor Sandy Weiss conducted a session on Disinfection Byproducts Control in a Sludge Blanket Water Treatment Plant Clarification Process. In addition, Pittsburgh Water Quality Manager Ron Bargiel presented on the topic of MIB and Geosmin Removal Using Biologically Active Granular Activated Carbon.

Pennsylvania American Water, a wholly owned subsidiary of American Water (NYSE: AWK), is the largest water utility in the state, providing high-quality and reliable water and/or wastewater services to approximately 2.2 million people. Founded in 1886, American Water is the largest publicly traded U.S. water and wastewater utility company. With headquarters in Voorhees, N.J., the company employs more than 7,000 dedicated professionals who provide drinking water, wastewater and other related services to an estimated 15 million people in more than 30 states, as well as parts of Canada. More information can be found by visiting www.amwater.com.

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