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## **Frontier Communications Providing Statewide Support for Commercial Customers as Communities Recover**

NORWALK, Conn.--(BUSINESS WIRE)-- Frontier Communications commercial operations teams are supporting business partners as they assess damage caused by hurricanes in Texas and Florida.

Frontier asks Commercial Customers and other businesses to call 1-800 921-8102, once commercial power has been restored to their location so field and service representatives may be assigned to assist in the repair and replacement of damaged equipment and provide resources to help businesses recover from storm damage. "We are working with our vendor partners to get phone systems, data network equipment, conferencing stations, routers, servers, switches and security appliances available for our customers," said Ken Arndt, Executive Vice President - Commercial Sales, Product & Marketing, "We are able to provide replacement equipment and advice anywhere in the state. We are here to help businesses get back up and running as fast as possible, even if they are not in our service area," Arndt said.

Frontier is working closely with phone and network equipment vendors like Mitel, Cisco, HP and Ruckus Wireless, to help repair and replace any damaged equipment. Frontier has also arranged for equipment payments to be deferred for 90 days for approved customers in Texas and Florida, "By leveraging these relationships, we are able to assist businesses inside and outside of our network service area," Arndt said.

"We are deploying our teams and service personnel with the simple mission to repair or replace damaged equipment and help our community recover from the storms we have faced together," said Arndt. "We will work with our business communities to recover and be stronger than before by implementing new technology solutions, like cloud-based communications solutions, and replacing damaged equipment quickly," he concluded.

Businesses are encouraged to call 1-800 921-8102, to be assigned a Frontier employee who can expedite the review of their current situation and help repair and replace damaged equipment.

### **About Frontier Communications**

Frontier Communications Corporation (NASDAQ:FTR) is a leader in providing communications services to urban, suburban, and rural communities in 29 states. Frontier offers a variety of services to residential customers over its fiber-optic and copper networks, including video, high-speed internet, advanced voice, and Frontier Secure<sup>®</sup> digital protection solutions. Frontier Business offers communications solutions to small, medium, and enterprise businesses. More information about Frontier is available at [www.frontier.com](http://www.frontier.com).

Please note that Frontier has a new logo that is available for download at our [Press Room](#).

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