



August 24, 2017

Frontier Communications Offers Tips to Cope with Potential Severe Weather

Traditional Corded Phones Work during Power Outages

LEAGUE CITY, Texas--(BUSINESS WIRE)-- Frontier Communications operations teams in Texas are continuing preparations for possible severe weather associated with the approaching Tropical Storm Harvey, expected to strengthen to hurricane force before making landfall in southern Texas. Operations teams and management are taking steps to prepare including:

- | Double-checking all safety equipment and supplies used by field technicians.
- | Placing emergency network supplies throughout company facilities.
- | Taking inventory of supplies that will be needed in the aftermath of severe weather to restore the network.

As part of its preparations, the company is issuing these reminders:

- | Stay far away from any downed cables or power lines. Contact Frontier at 800-921-8102 (business) or 800-921-8101 (residential) to report any fallen telephone poles or cables.

Take preventative steps to be sure you can communicate in the event commercial power is lost, such as:

- | Customers who rely on cordless phones should consider plugging a traditional corded phone directly into the wall. In the event of a commercial power outage, corded phones will still operate; cordless ones will not. If commercial power is unavailable, generators and batteries in Frontier's central offices serve as a backup. Phone lines generally will have enough power in them to use a corded phone.
- | Customers' voicemail boxes are protected within Frontier's network and will continue to operate despite a power loss; and
- | Be sure wireless devices such as cell phones, laptops and tablet devices are all charged in advance of the severe weather.

"We know how critical our network is for public safety and the well-being of our customers," said Pedro Correa, Frontier Senior Vice President, Operations. Our teams are working to prepare for any severe weather and will be there for our residential and business customers after the storm if necessary to restore service as quickly and safely as possible."

About Frontier Communications: Frontier Communications Corporation (NASDAQ:FTR) is a leader in providing communications services to urban, suburban, and rural communities in 29 states. Frontier offers a variety of services to residential customers over its fiber-optic and copper networks, including video, high-speed internet, advanced voice, and Frontier Secure[®] digital protection solutions. Frontier Business Edge[™] offers communications solutions to small, medium, and enterprise businesses. More information about Frontier is available at www.frontier.com.

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