



September 8, 2017

Frontier Communications Work Schedules, Service Order Impacts from Hurricane Irma

TAMPA, Fla.--(BUSINESS WIRE)-- Frontier Communications operations teams will continue to work wherever and whenever possible in the days ahead unless weather conditions from Hurricane Irma make doing so unsafe for employees. Following are general guidelines for the upcoming weekend and into Monday, including areas impacted by mandatory evacuations:

- | On Saturday, Frontier will strive to keep a "business as usual" operating position for repairs and service. New installations will be delayed until the storm passes and damage assessments are made. At 5:00 p.m., all work will cease and all vehicles will be off of area roads.
- | On Sunday, Frontier employees scheduled to work will be put in "on call" status, available for extreme service needs, dependent on the severity of Irma.
- | Monday is to be determined.
- | For all areas under mandatory evacuation notices, Frontier will be postponing new installations and repair service orders. Repair orders in non-evacuated areas will continue through Saturday, if possible, as outlined above.

Frontier reminds area residents that restoration efforts after Irma has passed will begin once respective emergency management organizations in Hillsborough, Pinellas, Pasco, Polk, Manatee and Sarasota Counties give the "all clear" that it is safe to resume working. At that time, Frontier will follow standard priorities for service restorations - public safety and health; business customers; and residential customers.

"The safety of our customers and service technicians is our primary focus," said Melanie Williams, Frontier's Senior Vice President, Operations in Florida. "Our teams will do everything possible to address any network issues that Irma may cause. We appreciate our customers' patience and understanding."

About Frontier Communications

Frontier Communications Corporation (NASDAQ: FTR) is a leader in providing communications services to urban, suburban, and rural communities in 29 states. Frontier offers a variety of services to residential customers over its fiber-optic and copper networks, including video, high-speed internet, advanced voice, and Frontier Secure[®] digital protection solutions. Frontier Business offers communications solutions to small, medium, and enterprise businesses. More information about Frontier is available at www.frontier.com.

Please note that Frontier has a new logo that is available for download at our [Press Room](#).

View source version on [businesswire.com](http://www.businesswire.com): <http://www.businesswire.com/news/home/20170908005908/en/>

Media:

Frontier Communications

Bob Elek

813-221-8790 (office)

813-417-1596 (cell)

bob.elek@ftr.com

Source: Frontier Communications Corporation

News Provided by Acquire Media