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## Frontier Customers in South Carolina Can Use Call Forwarding to Stay Connected During Hurricane Matthew Evacuations

GEORGETOWN, S.C.--(BUSINESS WIRE)-- Evacuations within 100 miles of coastal communities in South Carolina ahead of the projected arrival of Hurricane Matthew are leading residents to leave their homes and businesses to close up shop for an uncertain length of time. While it is the right thing to do, evacuating with no connection to the homefront or your business is a stressful experience.

Frontier Communications is reminding its residential and business customers that they can maintain their connection to their home or business phone by using the call forwarding feature - and if it's currently not offered in their Frontier phone services, Frontier will provide those South Carolina customers the call forwarding feature free for the next 30 days.

Customers can activate the call forwarding feature by calling **800-921-8101** and requesting the call forwarding service.

Many customers with bundled services may already have the feature. For others, Frontier will add the feature to their account free of charge for the next 30 days. Normally the monthly charge for variable call forwarding for residential customers is \$3.55 and \$6.85 for business customers.

In either case, the feature will be activated by calling into the Frontier Care Center and requesting it. New activations at no charge are for impacted South Carolina customers only. At any point during the 30-day period, customers can call in to remove the service from their account if it is not an existing feature of their service.

"Communications, particularly in uncertain situations, is a vital feature of daily life," said Mike Flynn, Frontier's Southeast Region president. "We hope this small move will help alleviate some of the stress our customers are experiencing while also helping them stay connected to calls from loved ones, friends and customers throughout the Hurricane Matthew experience."

Frontier's operations team in South Carolina has readied both the network and its support buildings to fortify communications services and to protect its facilities from damaging floods should Hurricane Matthew maintain its current track. Employees are also addressing the safety of their families and personal needs while standing by to address recovery needs when cleared to do so by the South Carolina State Emergency Operations Center after the storm passes.

### About Frontier Communications

Frontier Communications Corp., a Fortune 500 and S&P 500 company, is a leader in providing communications services to urban, suburban and rural communities in 29 states. Frontier offers a variety of services to residential customers over its fiber-optic and copper networks, including [video](#), [high-speed internet](#), [advanced voice](#) and [Frontier Secure digital protection solutions](#). [Frontier Business Edge](#) offers communications solutions to small, medium and enterprise businesses. More information about Frontier is available at [www.frontier.com](http://www.frontier.com).

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