



Frontier Communications Announces 2011 Network Enhancements, Capital Investments in Pennsylvania

DALLAS, Pa.--(BUSINESS WIRE)-- Frontier Communications (NASDAQ: FTR) recently announced 2011 network enhancements and capital investments in Pennsylvania totaling \$26.5 million. Frontier offers broadband, digital phone service, satellite video, VOIP services, customer premises equipment (data and voice systems, support for commercial businesses and E911 applications) with web security/data back-up through its Frontier SecureSM suite of computer/internet security services.

"We're proud of our commitment to Pennsylvania," said Ann Burr, President, Northeast Region, Frontier Communications. "We are making Internet connections much faster by upgrading DSL systems and more. These network enhancements will increase broadband speeds and reliability and enhance the customer experience for more than 33,000 customers of the Commonwealth. We'll continue to make improvements throughout 2012."

Ms. Burr continued: "We also upgraded our telecommunications network, with Frontier's Pennsylvania operations now served by circuits that are diversely routed to Ashburn, Virginia and to Chicago, Illinois. This enhancement provides redundancy, allowing us to reroute our customers' voice and data communications as needed."

Last year, Frontier placed more than 50 miles of backbone fiber to support the expansion of Dense Wavelength Divisional Multiplexing (DWDM) in Lancaster County and Northeastern Pennsylvania. These new DWDM networks allow Frontier to expand its offering of Metro Ethernet services, addressing the increasingly bandwidth-heavy needs of Frontier's mid-size and large business customers. Frontier's Metro Ethernet is a scalable solution offering business customers customizable, secure and reliable solutions that include next-generation Internet access and wide area networking. "Speed, capacity and flexibility give businesses more control over the customer experience and greater opportunities to reduce costs. Medicine, education, banking, tourism and entertainment are among the sectors that can realize immediate benefits from the simplicity and scalability of Frontier Metro-E," stated Ms. Burr.

Frontier's Metro Ethernet delivers voice, data, video and other applications at speeds up to 600 times faster than current ADSL or cable connections. The company's networks, designed by Frontier engineers and installed by highly-trained local technicians, are supported by centralized service centers that provide continuous 24x7x365 customer support. In addition, Frontier's local managers offer customers rapid and personal response times for system adjustments or expansion.

"In 2011, we also constructed a dedicated Wide Area Network (WAN) network to several school districts in Pennsylvania's Northern Tier," said Ms. Burr. "This network provides WAN connectivity among five individual school districts back to the IU17 campus in Williamsport and allows these school districts to share resources and move data among the members."

Ms. Burr added: "Like so many other businesses, last year Frontier and its markets suffered through Hurricane Irene and severe tropical storms and subsequent flooding. Approximately \$1.25 million in capital/expense went to the restoration and maintenance of our Pennsylvania network, and it was money well spent to get our customers back home and back to business. Our Values include 'put the customer first' and being locally engaged in our communities. Thanks to those Values and a 100% U.S.-based work force, we were there when our customers needed us. We're proud to serve Pennsylvania."

About Frontier Communications

Frontier Communications Corporation (NASDAQ: FTR) offers voice, broadband, satellite video, wireless Internet data access, data security solutions, TumTiki online entertainment, bundled offerings for residential customers, specialized bundles for small businesses and home offices, and advanced business communications for medium and large businesses in 27 states and with approximately 15,400 employees based entirely in the United States. More information is available at www.frontier.com and www.frontier.com/ir.

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