



Frontier Communications Offers Last-Minute Holiday Shoppers Cyber-Security Protection Tips

Take the adage “You better watch out!” to heart

STAMFORD, Conn.--(BUSINESS WIRE)--Dec. 19, 2011-- Last-minute shoppers and post-holiday bargain hunters need to be alert to online scam artists, so Frontier Communications (NASDAQ:FTR) is reminding consumers of ways to avoid becoming victims of online identity theft and financial fraud this Holiday Season.

“Many consumers enjoy the convenience of online shopping at this time of year,” said Steve Crosby, Senior Vice President, Government and Regulatory Affairs, for Frontier. “Some simple tips can protect personal and financial information during the hectic holidays and beyond”:

1. **Make sure your PC is safe.** Have the most up-to-date security software and firewalls. In addition, back up your data and put identity theft protection on your PC. Frontier Communications offers this service to all online users nationwide – no matter their Internet service provider - through its [Frontier Secure](#) product suite.
2. **Use common sense.** Don't open emails, links or attachments from unknown senders. Opening the wrong link can trigger the download of malicious software (malware) that gives criminals remote access to your PC. **NEVER** respond to emails seeking personal financial information. Trusted companies never ask for this information via email.
3. **Don't pay with a debit card.** Cyber criminals can tap into your checking and savings accounts through your debit card.
4. **Pay with a credit card and check your statements often.** Using a credit card allows you to dispute charges. Contact your credit card company immediately if you notice an unknown or incorrect charge on your statement.
5. **Keep your online receipts.** After purchasing an item online, save your checkout information receipt and any email that can serve as a record of the purchase.
6. **Sign up for credit card security.** Credit card companies have detection programs that notify you if suspicious activity occurs on your card.
7. **Set up a separate email account** for online shopping.
8. **When a URL starts with https:// (not http://) you know you're shopping on a secure site.**

Consider a backup system for important data and records. [Frontier Secure](#) protects digital content at home or on the go with backup on a separate secure server, live unlimited U.S.-based tech support 24/7, PC tune-ups, and protection from viruses and cyber theft. Backup services protect precious photos and files, allow access from any Internet-enabled device, and can be tailored to meet a customer's specific needs.

You can give the gift of [Frontier Secure](#) to friends and family by purchasing a gift card online. Sign up online for [Frontier Secure](#) or to [order gift cards](#) or call **888-620-3663**, 24 hours a day, 7 days a week. “New computers and High-Speed Internet make a great team,” said Crosby. “Add the protection of [Frontier Secure](#) and 2012 will be off to a great start!”

About Frontier Communications

Frontier Communications Corporation (NASDAQ: FTR) offers voice, High-Speed Internet, satellite video, wireless Internet data access, data security solutions, bundled offerings, specialized bundles for small businesses and home offices, and advanced business communications for medium and large businesses in 27 states and with approximately 15,250 employees based entirely in the United States. More information is available at www.frontier.com and www.frontier.com/ir.

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