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Frontier Communications Launches Frontier Secure Identity Protection

Identity theft is rampant but avoidable--with the right protection

STAMFORD, Conn.--(BUSINESS WIRE)-- Frontier Communications (NASDAQ: FTR) today announced the launch of **Frontier Secure Identity Protection,** an identity theft and fraud protection service provided by Frontier and Kroll Advisory Solutions, a global leader in security.

"Nearly 12 million Americans were victims of identity theft last year," said Kelly Morgan, Vice President/GM of Frontier Secure Services. "Criminals are adept at obtaining consumers' personal and financial data; **Frontier Secure Identity Protection** is an effective and affordable way to fight back. June is *Internet Safety Month* and a perfect time to ensure financial and personal data is protected," he said.

Frontier Secure Identity Protection provides four key benefits to consumers:

- **Identity theft restoration and recovery** provides hands-on assistance to help victims get back to pre-identity theft status, including consumer advocacy, comprehensive fraud assessment and in-depth support until resolution of *all* issues.
- **Unlimited professional consultation**, including assistance before, during and after potential identity theft situations, along with credit information analysis and licensed investigation services.
- **Triple bureau credit monitoring**, including alerts that enable consumers to detect potential fraudulent activity early on. Frontier's program engages all three national credit report agencies-— Equifax, Experian and TransUnion — to ensure that fraudulent activity does not impact a consumer's credit scores.
- **Routine identity and privacy scans**, for noncredit information such as Social Security number use, phone number and mail/email addresses.

"Identity theft and fraud are incredibly personal crimes that infringe on our most private and sensitive information," notes Morgan. "Frontier wants customers to know there's no reason to 'lose themselves' as a result of fraud. The monitoring, consultation, restoration and recovery aspects of **Frontier Secure Identity Protection** mean consumers will be prepared, protected and assured of a trusted partner."

Frontier Secure Identity Protection is available for just $9.99 a month per person throughout the United States. More information can be found at www.frontier.com/identityprotection or by calling **800.298.8030.**

In addition to Identity Protection, Frontier Secure offers a full portfolio of products and services for protecting every aspect of your digital life, including Internet security, unlimited backup and file sharing as well as 24/7 U.S.-based premium technical support.

About Frontier Communications

Frontier Communications Corporation (NASDAQ: FTR), is an S&P 500 company and is included in the FORTUNE 500 list of America's largest corporations. Frontier offers broadband, voice, satellite video, wireless Internet data access, entertainment services like TumTiki.com, data security solutions, bundled offerings and specialized bundles for residential customers, small businesses and home offices and advanced business communications for medium and large businesses in 27 states. Frontier's approximately 15,500 employees are based entirely in the United States. More information is available at www.frontier.com.

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