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Bob Johnson Joins Frontier Communications as Area President, Midwest Region and Call Centers

STAMFORD, Conn.--(BUSINESS WIRE)-- Frontier Communications Corporation (NASDAQ: FTR) has announced that Robert H. Johnson has joined the company as Area President of its Midwest Region (comprising all operations in Michigan and Indiana) and as head of its call centers for business, residential and Operator Services. In addition, he is responsible for four U.S.-based vendor centers focused on residential operations and the company's Work-at-Home program. Bob Johnson is based in Fort Wayne, Indiana and reports directly to Daniel J. McCarthy, President and Chief Operating Officer of Frontier.

Most recently, Johnson was President-Consumer at Sprint Nextel Corporation, with P&L responsibility for that company's largest business unit. As an officer, he played a key role in a critical turnaround stage focusing on marketing, sales distribution and customer retention. Among his many accomplishments were improvements in net new subscribers, customer retention, churn reduction and brand preference.

Prior to this, Johnson was co-founder and Chief Operating Officer of Sotto Wireless, Inc. an all-in-one business communications service. From 1988 through 2004, he was with AT&T Wireless Services, Inc., progressing from General Manager of its Colorado operations to Executive Vice President, National Operations. As a member of the company's senior leadership team he was responsible for delivering \$15 billion of revenue while leading all aspects of marketing, sales distribution and customer service.

Earlier, Johnson worked at various communications companies in Chicago, Denver, and Fort Wayne, Indiana. He earned a Bachelor of Science in Business Marketing and a Master of Science in Business Administration from Indiana University and served for four years in the U.S. Air Force.

Dan McCarthy notes, "Bob brings a wealth of experience to areas of critical importance to Frontier. We believe his record of increasing revenue and customer satisfaction and building cohesive and profitable sales, marketing and operations teams, and experience in transforming call centers into strong sources of customer revenue and satisfaction will improve Frontier's service, sales and the overall customer experience. We are delighted to have him at Frontier."

According to Johnson, "Frontier embodies what I seek in a company: motivated employees, a talented and supportive management team, a willingness to innovate and change, financial stability, and a culture that values every customer, from those in the most rural areas of the country to multi-national carriers. Having achieved in record time one of the largest systems conversions of any national telecommunications company, it has the resources, energy and strategy to do great things. I am proud to be a part of its future."

About Frontier Communications

Frontier Communications Corporation (NASDAQ: FTR) offers voice, broadband, satellite video, wireless Internet data access, data security solutions, bundled offerings and specialized bundles for residential customers, small businesses and home offices and advanced business communications for medium and large businesses in 27 states. Frontier's approximately 15,400 employees are based entirely in the United States. More information is available at www.frontier.com and www.frontier.com/ir.

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