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Frontier Communications Launches Hosted IP Telephony in Greater Seattle

Provides Business Customers with Advanced, Reliable and Secure Connectivity and Mobility in the Workplace

EVERETT, Wash.--(BUSINESS WIRE)-- Frontier Communications recently announced the launch in greater Seattle of a suite of VoIP business services that includes Frontier Managed IP Telephony, SIP trunking and more. The services offer reliable, secure connectivity and enhanced workplace mobility.

VoIP technology routes voice calls over Internet Protocol (IP) networks, reducing costs while enabling features that boost efficiency and productivity. Cost savings are achieved through reduced local, long-distance and international calls and by eliminating the need to maintain separate networks for voice and data.

Unlike many other VoIP services, Frontier's solution is delivered over a private, secure and dedicated network — not the public Internet — which is constantly monitored to route voice calls reliably, ensuring call quality. Because Frontier Managed IPT service is hosted and managed completely by Frontier, it requires a lower upfront investment, reduces operations and maintenance expenses, eliminates hardware and software upgrades associated with equipment ownership, and protects against technology obsolescence.

"Using Frontier Managed IP Telephony allows businesses to eliminate the need to purchase a premise-based PBX. Instead, Frontier administers the service and provides customers full access to advanced IP-based call management features via a web-based portal," said Ken Baldwin, general manager for Frontier. "There's no up-front capital expense, no worry about equipment becoming obsolete, and no paying for features that aren't used. We're pleased to bring this secure and reliable voice and data technology to Everett and surrounding communities."

Frontier Managed IP Telephony is part of a suite of new solutions that Frontier is introducing to the area. Other solutions include VoIP-like services that allow businesses to continue using their current phone system or PBX, such as:

IP Connect

Offers VoIP features using an existing (non-IP) PBX or key phone system, integrating voice and data on one access circuit with SIP trunking. It supports PRI and FXS port interfaces and automatically prioritizes between voice and data traffic to reduce slowdowns and provide the best possible voice quality.

Session Initiation Protocol (SIP) Trunking

Connects IP PBX telephone systems to the public switched telephone network via SIP trunks without requiring a PSTN gateway at the customer premise. SIP trunks simplify administration and eliminate the need to manage and maintain separate voice and data networks. This reduces costs for local access and local, long-distance and international calls. SIP trunking offers scalability, since more calling trunks can be added without the need for digital analog station (port) cards.

For more information about Frontier's VoIP services, visit www.frontier.com or contact Ken Baldwin at ken.baldwin@ftr.com.

About Frontier Communications

Frontier Communications Corporation (NASDAQ: FTR) is an S&P 500 company and is included in the FORTUNE 500 list of America's largest corporations. Frontier offers broadband, voice, satellite video, wireless Internet data access, entertainment services like TumTiki.com, data security solutions, bundled offerings and specialized bundles for residential customers, small businesses and home offices, and advanced business communications for medium and large businesses in 27 states. Frontier's approximately 15,500 employees are based entirely in the United States. More information is available at www.frontier.com.

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