



November 10, 2015

## Carbonite Wins Three Stevies(R) From International Business Awards

### Company's Customer Care Team Continues Awards Streak With International Recognition for Excellence in Customer Support and Service

BOSTON and LEWISTON, Maine, Nov. 10, 2015 (GLOBE NEWSWIRE) -- [Carbonite](#), Inc. (Nasdaq:CARB), a leading provider of cloud and hybrid business continuity solutions for small and midsize businesses (SMBs), today announced its Customer Care team is the recipient of three Stevie awards from the International Business Awards. These awards follow Carbonite's recent customer service accolades from [the American Business Awards](#) and underscore the company's commitment to providing world-class assistance with data protection to its global customer base.

Carbonite's Customer Care team was recognized at the team and individual levels for its ability to solve complex issues for its increasingly technical audience, which resulted in high customer satisfaction rates. As a result of these accomplishments, Carbonite received a Gold Stevie for Customer Service Department of the Year (Computer Software), a Silver Stevie for Customer Service Executive of the Year (All Other Industries), and a Bronze Stevie for Customer Service Team of the Year (Computer Services and Software).

This recognition is further validation of Carbonite's commitment to its employees, which is a differentiator across all industries. Carbonite continues to invest in its agents with enhanced training and workplace benefits to ensure that they can execute at a high level in a fast paced, highly transactional, process rich environment. As a result, Carbonite is able to successfully grow its customer base around the world, which is currently 1.5 million strong, and provide them [award-winning](#) cloud and hybrid business continuity solutions that will protect their digital lives.

"At Carbonite, we have dedicated our time and resources to helping our Customer Care team be the best in the industry, across the globe, while ensuring that our customer's digital lives and businesses are uninterrupted, no matter what the situation," said Robert Frost, VP of Customer Care at Carbonite. "As we focus on expanding our business globally, these awards demonstrate our continued commitment to service and support. We pride ourselves in putting customers first to keep their businesses moving forward, wherever and whenever they need it."

Details about The International Business Awards and a complete list of winners are available at <http://www.stevieawards.com/iba/>.

#### About Carbonite

[Carbonite](#) (Nasdaq:CARB) is a leading provider of [cloud and hybrid business continuity solutions](#) for small and midsize businesses. Together with our [partners](#), we support more than 1.5 million individuals and small businesses around the world who rely on us to ensure their important data is protected, available and useful. To learn more about the cloud solutions [voted #1 by PC Magazine readers](#), as well as our [partner program](#) and our award-winning customer support, visit us at [Carbonite.com](#).

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Source: Carbonite, Inc.

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