



EY Announces Mike Burkland of Five9 Named Entrepreneur Of The Year® 2017 Award Winner in Northern California

Mike Burkland joins three decades of groundbreaking entrepreneurs

SAN RAMON, Calif.--(BUSINESS WIRE)-- EY today announced that Mike Burkland, President & CEO of Five9 (NASDAQ: FIVN), leading provider of cloud software for the enterprise contact center market, received the Entrepreneur Of The Year® 2017 Award in the Communications category in Northern California. The award recognizes entrepreneurs who are excelling in areas such as innovation, financial performance and personal commitment to their businesses and communities. Mike Burkland was selected by an independent panel of judges, and the award was presented at a special gala event at the Fairmont San Jose on June 23.

"I'm truly honored to receive this Entrepreneur Of The Year Award, but I would also like to recognize and congratulate the entire Five9 team. I believe that business is the ultimate team sport, and as captain of the Five9 team, I'm only as good as the team I put on the field every day. I'd like to thank each and every member of the Five9 team for your hard work and dedication that has made this award possible," said Mike Burkland, President & CEO of Five9.

Under Mike's leadership Five9 has grown from an 80-person startup with \$10 million in annual revenue to an 800-person public company approaching \$200 million in annual revenue. Today Five9 is the largest and fastest growing independent provider of cloud contact center software and the company is valued at more than \$1 billion.

Since 1986, EY has honored entrepreneurs whose ingenuity, spirit of innovation and discipline have driven their companies' success, transformed their industries and made a positive impact on their communities. Now in its 31st year, the program has honored the inspirational leadership of such entrepreneurs as:

- | Howard Schultz of Starbucks Coffee Company
- | Pierre Omidyar of eBay, Inc.
- | Mindy Grossman of HSN
- | Robert Unanue of Goya Foods
- | Reid Hoffman and Jeff Weiner of LinkedIn
- | Andreas Bechtolsheim and Jayshree Ullal of Arista Networks
- | Hamdi Ulukaya of Chobani
- | James Park of Fitbit

As a Northern California award winner, Mike Burkland is now eligible for consideration for the Entrepreneur Of The Year 2017 national program. Award winners in several national categories, as well as the Entrepreneur Of The Year National Overall Award winner, will be announced at the Entrepreneur Of The Year National Awards gala in Palm Springs, California, on November 18, 2017. The awards are the culminating event of the Strategic Growth Forum™, the nation's most prestigious gathering of high-growth, market-leading companies.

Sponsors

Founded and produced by EY, the Entrepreneur Of The Year Awards are nationally sponsored in the US by SAP America, Merrill Corporation and the Ewing Marion Kauffman Foundation. In Northern California, sponsors also include Solomon Edwards as a Gold Sponsor and Chatham Financial and Big Picture as silver level sponsors.

About Five9

Five9 is a leading provider of cloud software for the enterprise contact center market, bringing the power of the cloud to thousands of customers and facilitating more than three billion customer interactions annually. Since 2001, Five9 has led

the cloud revolution in contact centers, helping organizations transition from legacy premise-based solutions to the cloud. Five9 provides businesses with reliable, secure, compliant, and scalable cloud contact center software designed to create exceptional customer experiences, increase agent productivity, and deliver tangible business results. For more information, visit www.five9.com.

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About Entrepreneur Of The Year®

Entrepreneur Of The Year®, founded by EY, is the world's most prestigious business awards program for entrepreneurs, chosen from an independent panel of judges including entrepreneurs and prominent leaders from business, finance, and the local community. The program makes a difference through the way it encourages entrepreneurial activity among those with potential and recognizes the contribution of people who inspire others with their vision, leadership and achievement. As the first and only truly global awards program of its kind, Entrepreneur Of The Year celebrates those who are building and leading successful, growing and dynamic businesses, recognizing them through regional, national and global awards programs in more than 145 cities in more than 60 countries. ey.com/eoy

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