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Five9 Earns Stevie American Business Award for Enterprise-Grade Customer Service Technology

Five9 VCC recognized for enabling companies to meet customers on their terms, for the best possible experience

SAN RAMON, Calif.--(BUSINESS WIRE)-- [Five9, Inc.](#) (NASDAQ:FIVN), a leading provider of cloud software for the enterprise contact center market, today announced it was named the winner of a Silver Stevie® Award. The latest version of the Five9 Virtual Contact Center (VCC) won in the [New Product or Service of the Year - Software - Customer Relationship Management Solution](#) category in the 15th Annual American Business Awards.

The latest version of the award-winning Five9 Virtual Contact Center (VCC) was designed to modernize the contact center so that businesses can deliver a personalized and proactive omnichannel experience, meeting the needs of today's digital customer.

"We've helped contact centers meet and exceed expectations of the modern consumer," said Mike Burkland, CEO of Five9. "Today's customers expect to engage with a service or support center on their terms through a variety of channels including voice, web, chat, email, video and social media. The Five9 VCC addresses modern customer expectations head-on by providing key insights into the journey of each individual customer, ultimately making for the best overall customer experience."

More than 3,600 nominations from organizations of all sizes and in virtually every industry were submitted this year for consideration in a wide range of categories, including Startup of the Year, Executive of the Year, Best New Product or Service of the Year, Marketing Campaign of the Year, Live Event of the Year and App of the Year, among others.

Details about The American Business Awards and the list of 2017 Stevie winners are available at www.StevieAwards.com/ABA.

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About Five9

Five9 is a leading provider of cloud software for the enterprise contact center market, bringing the power of the cloud to thousands of customers and facilitating more than three billion customer interactions annually. Since 2001, Five9 has led the cloud revolution in contact centers, helping organizations transition from legacy premise-based solutions to the cloud. Five9 provides businesses with cloud contact center software that is reliable, secure, compliant and scalable, which is designed to create exceptional customer experiences, increase agent productivity and deliver tangible business results. For more information visit www.five9.com.

About the Stevie Awards

Stevie Awards are conferred in seven programs: the Asia-Pacific Stevie Awards, the German Stevie Awards, The American Business Awards, The International Business Awards, the Stevie Awards for Women in Business, the Stevie Awards for Great Employers, and the Stevie Awards for Sales & Customer Service. Stevie Awards competitions receive more than 10,000 entries each year from organizations in more than 60 nations. Honoring organizations of all types and sizes and the people behind them, the Stevies recognize outstanding performances in the workplace worldwide. Learn more about the Stevie Awards at <http://www.StevieAwards.com>.

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