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## Fishers employee Erin Baker receives Navient's Solutions Navigator Award

FISHERS, Ind., Nov. 10, 2016 (GLOBE NEWSWIRE) -- Erin Baker, Indianapolis resident and human resources coordinator for Navient, the nation's leading loan management, servicing and asset recovery company, received the company's quarterly Solutions Navigator Award for providing a high level of service to the company and exemplifying the Navient value of customer-centricity.

A photo accompanying this announcement is available at <http://www.globenewswire.com/NewsRoom/AttachmentNg/b10dbab0-255b-46ec-8fd9-af8a285ac1ff>

Jon Kroehler, senior vice president and chief human resources officer for Navient, presented Baker with the award, which recognizes one employee who demonstrates one or more of Navient's core values: customer-centricity, proactivity, leadership, stability and integrity.

Baker was also recently presented with a Certificate of Appreciation from the United States Office of Personnel Management, an independent government agency that manages the civil services of the federal government. Baker received the honor for her dedication to excellent customer service.

When asked about the advice she would give to other employees, Baker stressed the importance of treating everyone equally in the workplace.

"Treat everybody with the same respect and attention that you would give to the most important person in your life," said Baker after receiving the award.

Baker, who has been with the company for three years, regularly conducts new employee orientation and assists with the preparation, on-boarding process and security clearances for new hires. Baker also coordinates various employee activities, such as on-site flu shot clinics and blood drives.

"Erin has a consistent and unwavering desire to provide excellent customer service," said Michael Winterhalder, director, Navient, who nominated Baker for the award. "As her responsibilities have grown over the years, she can always be counted on to provide the same high level of attention to all of her customers."

Baker enjoys cooking, riding her bike and snuggling with her cat, Bach, who she adopted from the Humane Society.

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### About Navient

As the nation's leading loan management, servicing and asset recovery company, Navient (Nasdaq:NAVI) helps customers navigate the path to financial success. Servicing more than \$300 billion in student loans, the company supports the educational and economic achievements of more than 12 million Americans. A growing number of public and private sector clients rely on Navient for proven solutions to meet their financial goals. Learn more at [navient.com](http://navient.com).

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