



Twitter

Q3 2014 Earnings Report

Forward-looking statements and non-GAAP information

This presentation and the accompanying press release and conference call contain “forward-looking” statements that are based on our management’s beliefs and assumptions and on information currently available to management. Forward-looking statements include statements about expected financial metrics, such as revenue, non-GAAP adjusted EBITDA and EPS, as well as non-financial metrics, such as average monthly active users, mobile monthly active users and timeline views, for the fourth quarter of 2014, the full fiscal year and beyond. They also include statements about our possible or assumed business strategies, competitive position, industry environment, potential growth opportunities, potential market opportunities and the effects of competition.

Forward-looking statements include all statements that are not historical facts and can be identified by terms such as “anticipates,” “believes,” “could,” “seeks,” “estimates,” “intends,” “may,” “plans,” “potential,” “predicts,” “projects,” “should,” “will,” “would” or similar expressions and the negatives of those terms. Forward-looking statements involve known and unknown risks, uncertainties and other factors that may cause our actual results, performance or achievements to be materially different from any future results, performance or achievements expressed or implied by the forward-looking statements. For a discussion of these risks, you should read our filings with the Securities and Exchange Commission (SEC), including our Annual Report on Form 10-K for the year ended December 31, 2013, Quarterly Report on Form 10-Q for the quarter ended June 30, 2014, and the Quarterly Report on Form 10-Q we will file for the quarter ended September 30, 2014. In addition, please note that the date of this presentation is October 27, 2014, and any forward-looking statements contained herein are based on assumptions that we believe to be reasonable as of this date. Except as required by law, we assume no obligation to update these forward-looking statements publicly, or to update the reasons actual results could differ materially from those anticipated in the forward-looking statements, even if new information becomes available in the future.

This presentation includes certain non-GAAP financial measures as defined by SEC rules. As required by Regulation G, we have provided a reconciliation of those measures to the most directly comparable GAAP measures, which is available in the Appendix.



A Note About Metrics

The numbers of active users and timeline views presented in our earnings materials are based on internal company data. While these numbers are based on what we believe to be reasonable estimates for the applicable period of measurement, there are inherent challenges in measuring usage and user engagement across our large user base around the world. For example, there are a number of false or spam accounts in existence on our platform. We have performed an internal review of a sample of accounts and estimated that false or spam accounts represented less than 5% of our MAUs. In making this determination, we applied significant judgment, so our estimation of false or spam accounts may not accurately represent the actual number of such accounts, and the actual number of false or spam accounts could be higher than we have estimated. We are continually seeking to improve our ability to estimate the total number of spam accounts and eliminate them from the calculation of our active users. For example, we made an improvement in our spam detection capabilities in the second quarter of 2013 and suspended a large number of accounts. Spam accounts that we have identified are not included in the active user numbers presented in our earnings materials. We treat multiple accounts held by a single person or organization as multiple users for purposes of calculating our active users because we permit people and organizations to have more than one account. Additionally, some accounts used by organizations are used by many people within the organization. As such, the calculations of our active users may not accurately reflect the actual number of people or organizations using our platform. Our metrics are also affected by applications that automatically contact our servers for regular updates with no user action involved, and this activity can cause our system to count the users associated with such applications as active users on the day or days such contact occurs. In the three months ended September 30, 2014, approximately 11.5 percent of active users solely used third-party applications to access Twitter. In the three months ended September 30, 2014, approximately 8.5 percent of users used third party applications that may have automatically contacted our servers for regular updates without any discernible additional user-initiated action. As such, the calculations of MAUs presented in our earnings materials may be affected as a result of automated activity.

In addition, our data regarding user geographic location for purposes of reporting the geographic location of our MAUs is based on the IP address associated with the account when a user initially registered the account on Twitter. The IP address may not always accurately reflect a user's actual location at the time such user engaged with our platform.

We present and discuss timeline views, but have estimated a small percentage of the timeline views in the three months ended September 30, 2013 to account for certain timeline views that were logged incorrectly during the quarter as a result of a product update. We believe these estimates to be reasonable, but actual numbers could differ from our estimates. Further, timeline views in 2012 exclude an immaterial number of timeline views for our mobile applications, certain of which were not fully tracked until June 2012. We present and discuss the size of our audience based on both internal metrics and data from Google Analytics, which measures unique visitors to our properties.

We regularly review and may adjust our processes for calculating our internal metrics to improve their accuracy. Our measures of user growth and user engagement may differ from estimates published by third parties or from similarly-titled metrics of our competitors due to differences in methodology.



Key metrics

Q3 2014



284

Million MAUs



636

Timeline Views
/ MAU



\$1.77

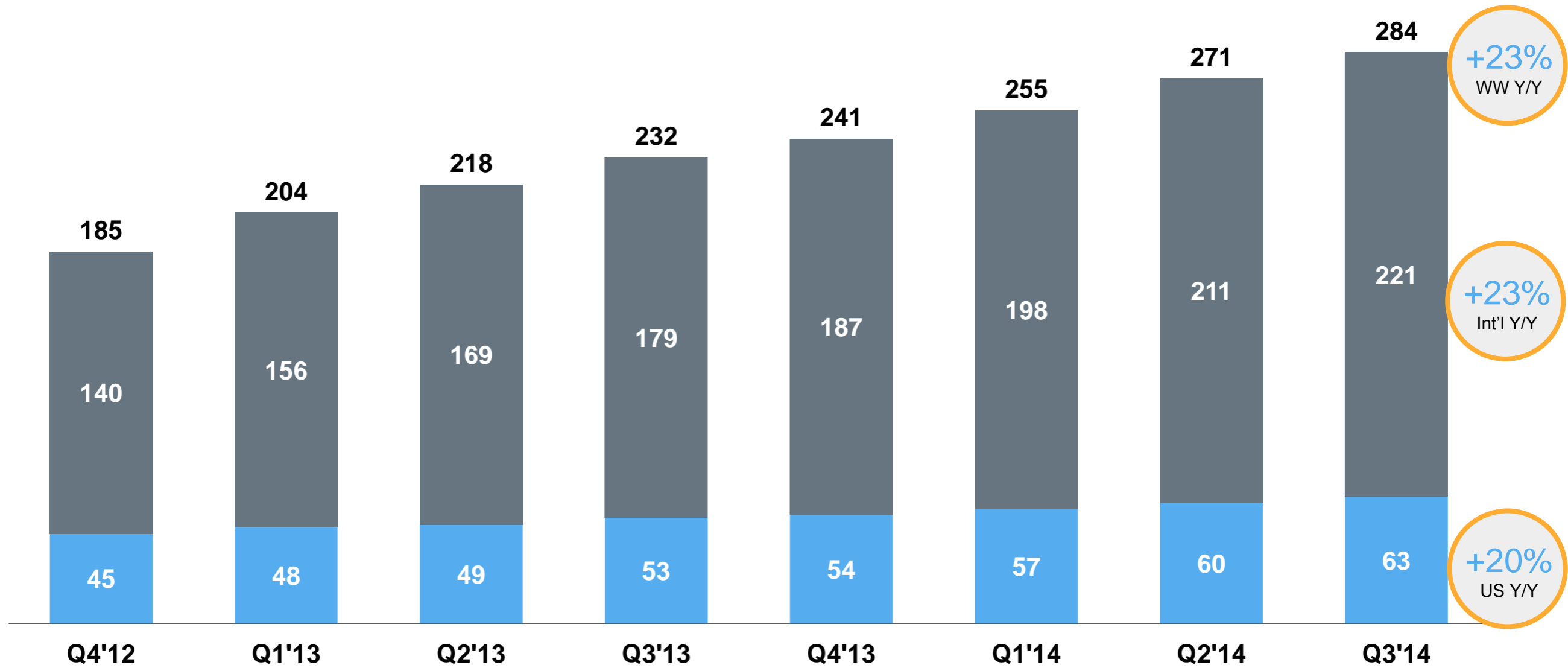
Ad Revenue / 1000
Timeline Views



Monthly active users

(quarterly average in millions)

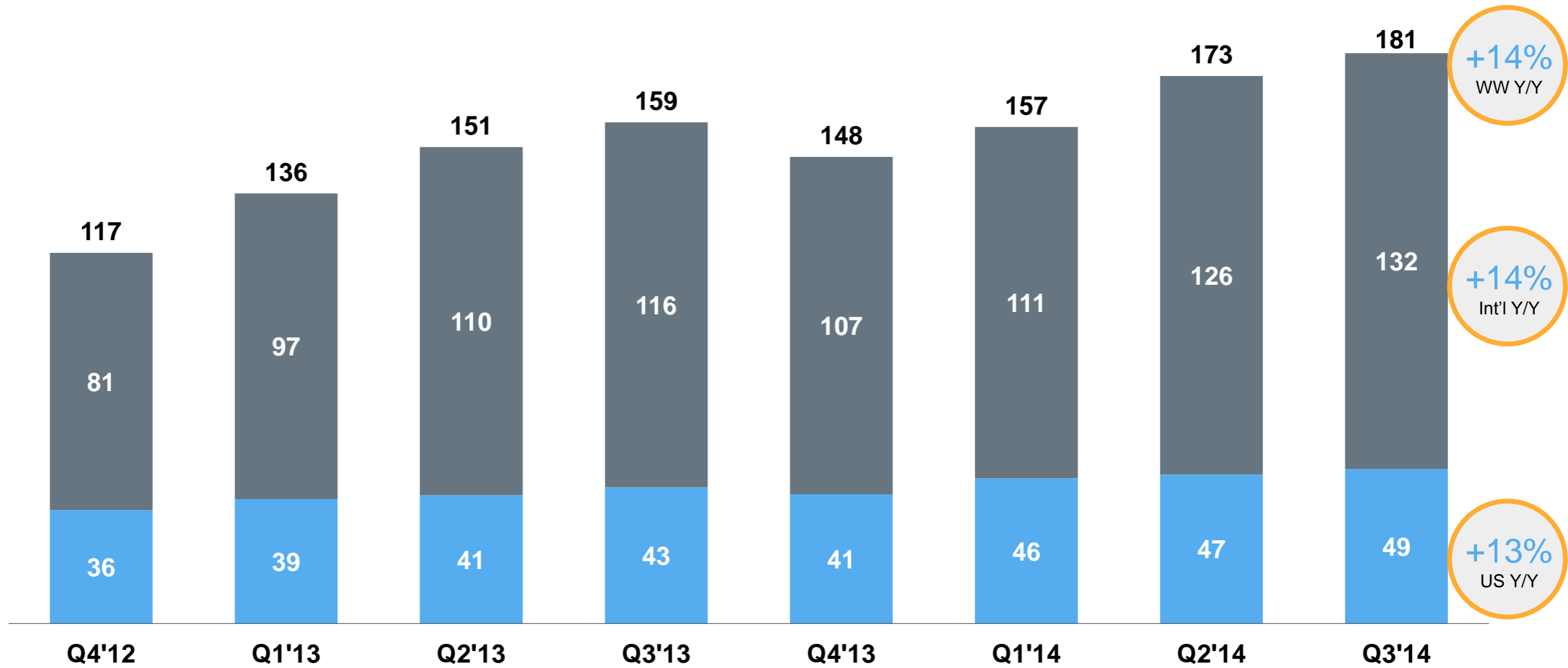
International
United States



Timeline views

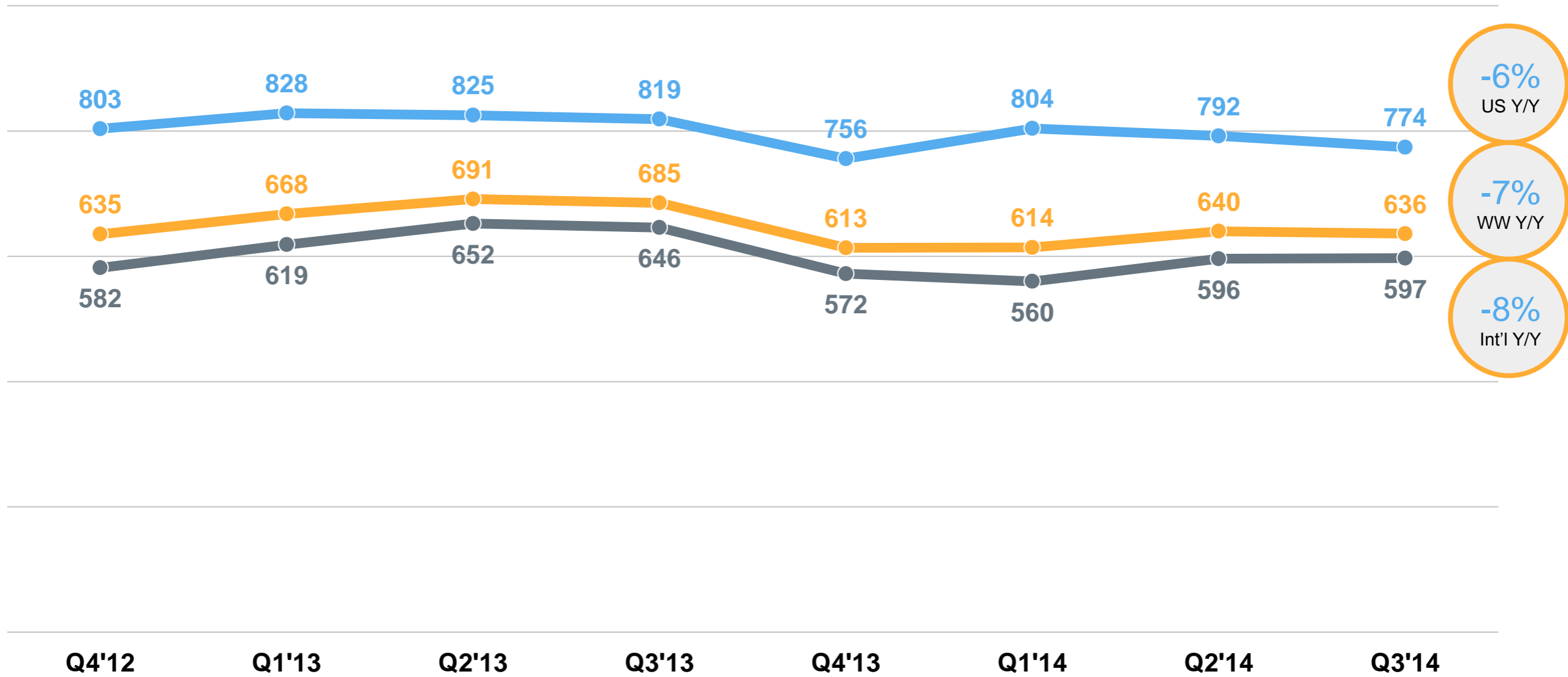
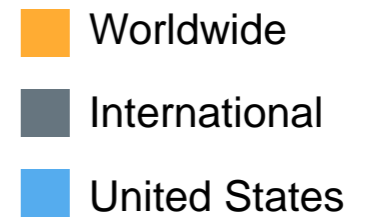
(in billions)

International
United States



Timeline views / MAU

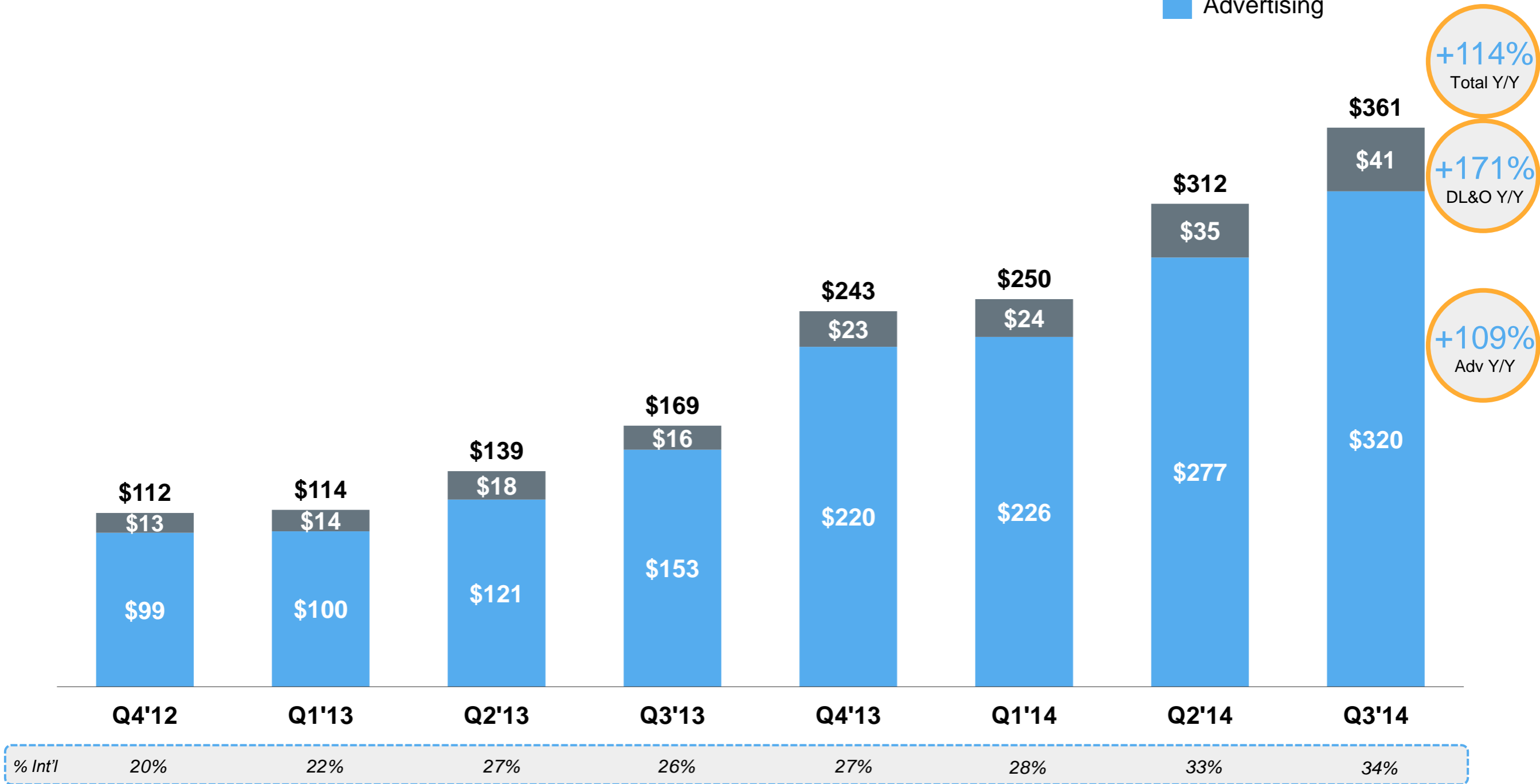
(in units)



Quarterly revenue

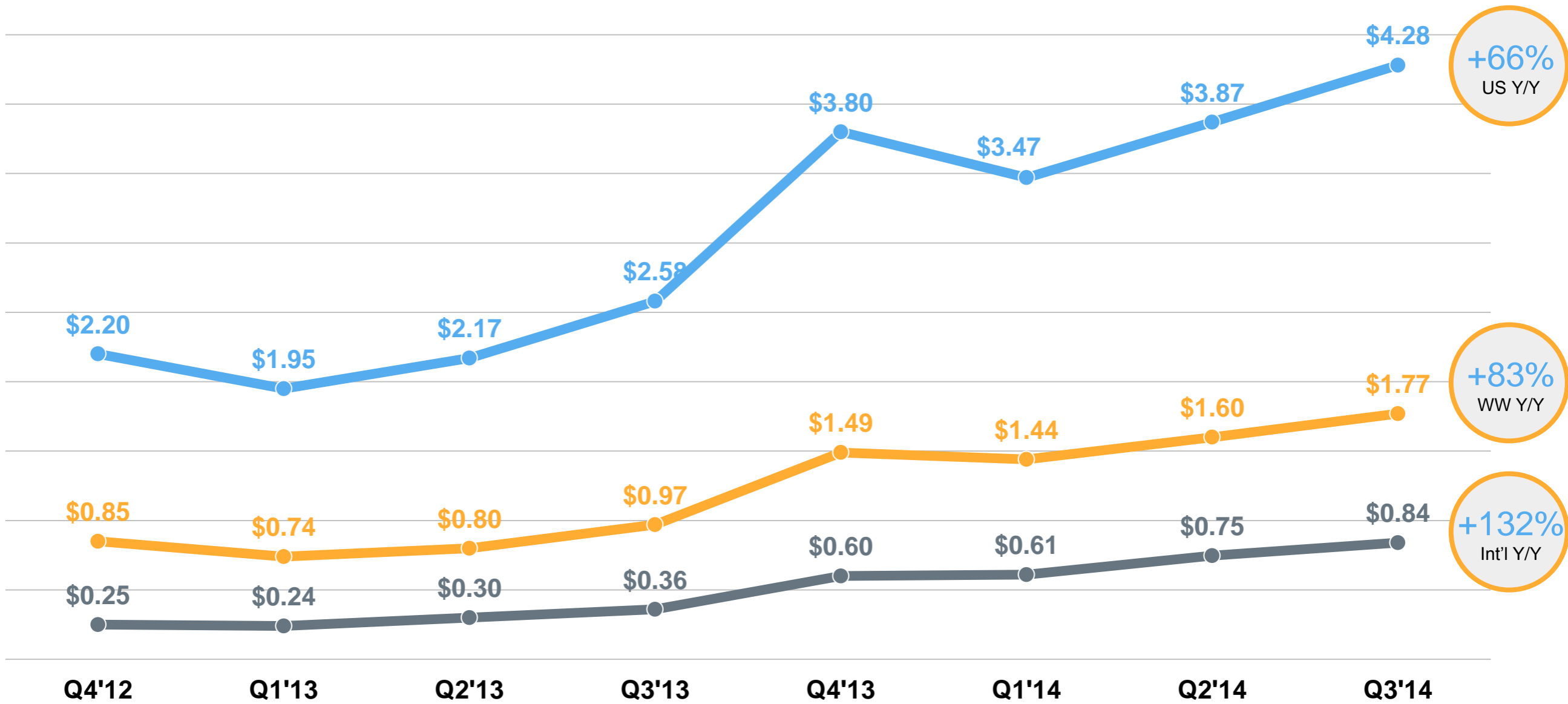
(in millions)

■ Data Licensing & Other
■ Advertising



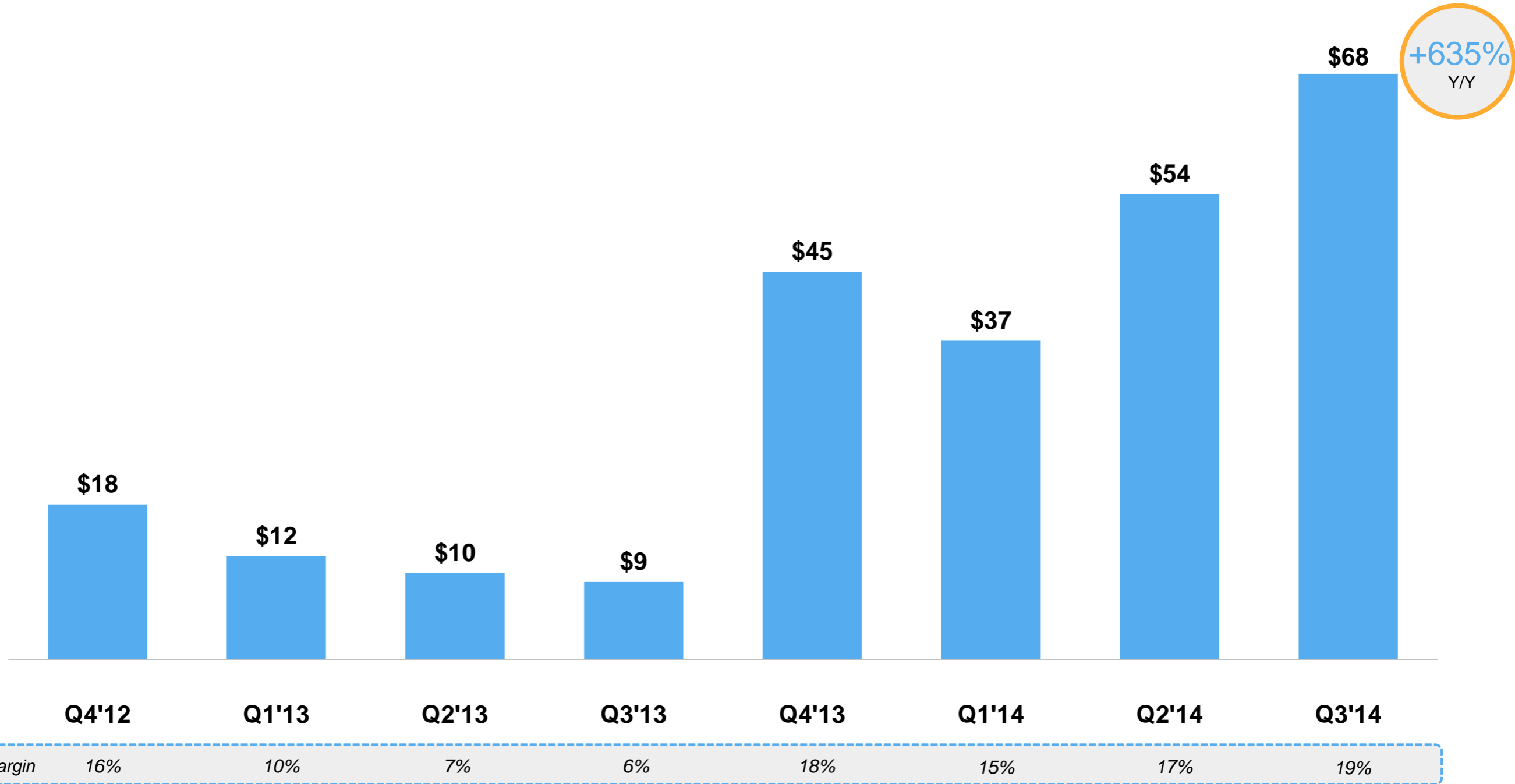
Ad revenue / 1,000 timeline views

- Worldwide
- International
- United States



Quarterly adjusted EBITDA

(in millions)



Note: Adjusted EBITDA is defined as net loss adjusted to exclude stock-based compensation expense, depreciation and amortization expense, interest and other expenses and provision (benefit) for income taxes. See Appendix for a reconciliation of net loss to Adjusted EBITDA.





Appendix

Adjusted EBITDA reconciliation

(in thousands)

Reconciliation of Net Loss to Adjusted EBITDA

	Three Months Ended								Nine Months Ended	
	Q4'2012	Q1'2013	Q2'2013	Q3'2013	Q4'2013	Q1'2014	Q2'2014	Q3'2014	Sep 30, 2013	Sep 30, 2014
Net loss	\$(8,705)	\$(27,026)	\$(42,225)	\$(64,601)	\$(511,471)	\$(132,362)	\$(144,642)	\$(175,464)	\$(133,852)	\$(452,468)
Stock-based compensation expense	5,346	12,922	22,646	43,602	521,197	126,369	158,411	169,602	79,170	454,382
Depreciation and amortization expense	21,001	22,730	25,917	29,023	33,224	39,951	45,631	60,155	77,670	145,737
Interest and other expense (income)	1,357	2,762	2,532	909	5,112	1,769	330	13,874	6,203	15,973
Provision (benefit) for income taxes	(1,428)	357	777	360	(3,317)	1,222	(5,599)	159	1,494	(4,218)
Adjusted EBITDA	\$17,571	\$11,745	\$9,647	\$9,293	\$44,745	\$36,949	\$54,131	\$68,326	\$30,685	\$159,406

Note: Adjusted EBITDA is defined as net loss adjusted to exclude stock-based compensation expense, depreciation and amortization expense, interest and other expenses and provision (benefit) for income taxes.



GAAP to Non-GAAP reconciliations

(in thousands)

Three Months Ended September 30, 2014

	GAAP	Stock-based compensation expense	Amortization of acquired intangible assets	Non-GAAP
Cost of Revenue	124,166	13,596	8,855	101,715
Research and development	183,342	93,973	512	88,857
Sales and marketing	164,015	42,884	2,502	118,629
General and administrative	51,174	19,149	-	32,025

Nine Months Ended September 30, 2014

	GAAP	Stock-based compensation expense	Amortization of acquired intangible assets	Non-GAAP
Cost of Revenue	309,696	37,296	18,749	253,651
Research and development	509,828	264,784	792	244,252
Sales and marketing	410,511	108,232	6,603	295,676
General and administrative	134,602	44,070	-	90,532





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