

The Jackson Group Chooses Windstream Hosted Solutions for Server Hosting

CHARLOTTE, N.C., May 23, 2012 (GLOBE NEWSWIRE) -- Windstream Hosted Solutions, one of the nation's premier providers of enterprise-class managed hosting solutions, today announced that the Jackson Group, based in Hickory, N.C., has chosen Windstream Hosted Solutions to host its servers.

Windstream Hosted Solutions is providing the Jackson Group with superior uptime and business continuity abilities at less cost than if the Jackson Group were to implement internally.

The Jackson Group conducts employee and patient satisfaction surveys for healthcare organizations around the country. "When I started, we relied on written surveys that were hand-keyed in, or used handheld devices at focus groups," says Len Bartlett, the company's information services director. "Now, Web-based surveys have streamlined the way we do business, as part of our push toward quantifying the effects of satisfaction with results-based medicine. Not to mention all data must be securely stored, to comply with HIPAA."

Bartlett says the Jackson Group relied on a data center company based in California, but grew increasingly dissatisfied with the service that company provided as his company's requirements grew. "There was no easy way to get hold of them. We'd be directed to a website, and had to wait up to 24 hours for a return phone call," Bartlett says. Matters came to a head when the Jackson Group won a contract with a Federal government agency that listed specific compliance measures and security protocols. "We had no faith that our existing provider was going to allow us to meet those requirements."

Bartlett turned to Windstream Hosted Solutions to host the Jackson Group's data center. "We needed a partner who would be able to help us, allowing us to focus on what we do best. They helped us provide the answers, and made life a lot easier." The company's data operations are now hosted at Windstream's Charlotte data center, which complies with stringent SSAE-16 standards.

"Service and responsiveness were key factors in our choice of Windstream Hosted Solutions," Bartlett says. "Even from the very start, they helped us throughout, and provided an incomparable level of support, far more than merely 'sign on the dotted line.' The government agency came to the data center to conduct an audit. He spent an hour touring Windstream's facilities; he asked questions and he got the answers he wanted. It was great to have the capability to do that."

For more information about Windstream Hosted Solutions, visit www.windstreambusiness.com.

About Windstream

Windstream Corp. (Nasdaq:WIN) is a leading provider of advanced network communications, including cloud computing and managed services, to businesses nationwide. The company also offers broadband, phone and digital TV services to consumers primarily in rural areas. Windstream has more than \$6 billion in annual revenues and is listed on the S&P 500 index. For more information, visit www.windstream.com.

The Windstream Corporation logo is available at <http://www.globenewswire.com/newsroom/prs/?pkgid=7044>

CONTACT: Alice Hartnett, 704.845.7381

Windstream

alice.hartnett@windstream.com