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Consolidated Communications Responds to Hurricane Harvey in its Southeast Texas Service Area

CONROE, Texas, Aug. 28, 2017 (GLOBE NEWSWIRE) -- [Consolidated Communications](#) Holdings, Inc. (NASDAQ:CNSL), a leading broadband and business communications provider, announced due to the impacts of Hurricane Harvey, emergency preparedness plans were activated and its Emergency Operations Center is in full operation.

"We've initiated our emergency operations center and are offering 24-hour repair service in an effort to respond to customers' needs and any service issues," said Gabe Waggoner, executive vice president of operations at Consolidated Communications. "Customers rely on us, and we are prepared even when severe weather strikes. We work hard year-round to ensure the strongest network and provide the most reliable services and we take great pride in providing the best customer experience, especially during severe weather. A testimony to our network reliability is demonstrated by the limited outages we've experienced at this point."

Continued and widespread power outages and flooding are expected in the Houston area; however, back-up battery and generator systems are operating as designed and are an integral part of the Company's emergency operations plan.

The Company's storm preparations included: activating its Emergency Operations Center and initiating emergency preparation planning; initiating severe weather work schedules and 24-hour repair service; equipping fleet vehicles with extra fuel, fluids and lighting; double-checking all safety equipment, ensuring all back-up power supplies and generators are fully operational; taking inventory of supplies needed for plant and network restoration and supplementing where necessary; and placing emergency network supplies throughout company facilities.

Consolidated Communications will continue to coordinate with local, state and national emergency response agencies and will work to provide customers with notifications and updates as appropriate. The Company offers the following customer contact information for service needs, and customers are encouraged to check the website for the latest service update.

Repair: 844.YOUR.CCI (844-968-7224)
Website: www.consolidated.com/hurricaneinfo

About Consolidated Communications

[Consolidated Communications](#) Holdings, Inc. (Nasdaq:CNSL) is a leading broadband and business communications provider serving consumers, businesses of all sizes and wireless companies and carriers, across a 24-state service area. Leveraging its advanced fiber optic network spanning more than 36,000 fiber route miles, Consolidated Communications offers a wide range of communications solutions, including: data, voice, video, managed services, cloud computing and wireless backhaul. Headquartered in Mattoon, Illinois, Consolidated Communications has been providing services in many of its markets for over a century.

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